



ISO 9001:2015 Certificate of Quality

ISO 9001: 2015 has been created by the International Organization for Standardization (ISO) and is an international standard that sets out the general requirements of the quality management system. All companies, wishing to demonstrate their ability to provide products or / and services that meet customer requirements and legislation, must be complied with it.

ISO 9001: 2015 can be applied by all companies and organizations (private and public) regardless of their type, size and activity, which seek to increase customer satisfaction for products or services provided through implementation of a quality management system.

ISO 9001:2015 is developing by following the below phases:

- ✓ Identification of legal and regulatory requirements for the products / services provided
- ✓ Review of the existing procedures and company files in cases where there is a deviation from the requirements of the standard
- ✓ Staff training in system requirements
- ✓ System implementation
- ✓ Reviewing and modifying the system (if necessary)
- ✓ Carrying out internal inspection
- ✓ Assess the compliance of existing management procedures and business records with the requirements of the standard